



## Living Better

A social energy refurbishment program

by **French National Housing Agency**  
dedicated to the collaborative improvement of housing

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## What is Anah, the « French National Housing Agency» ?



### ■ A national public institution founded in 1971 :

- ☐ Its mission is to implement the national policy on improving private housing sector with social purpose.
- ☐ The Agency relies on local authorities for implementation of programs to improve housing and refurbish unhealthy dwellings.
- ☐ Since 2011, Anah focuses on energetical renewal of private housing.

### ■ Anah grants to :

- ☐ Low income owner-occupiers. (less than median income)
- ☐ Landlords in exchange for rent controls.
- ☐ Commonholds private condominiums when difficulties happen

# Thermal retrofit in private housing and action on fuel poverty

- Almost 4 million French people experience fuel poverty in their private home.
- Strong ascension of the program since 2011
- In early june 2017, 200 000 households have been removed from fuel poverty with Anah intervention.
- Annual Target for 2017-2020 should be increased from 60 000 to 100 000 households

# Living Better program



## Anah seeks partnership with local authorities in order to

- Identify households subject to fuel poverty
- Provide technical and social advice towards operations with tangible results

## Thermal performance improvement

- Requirement of a minimum of 25% energy efficiency improvement
- Average of 40% EE improvement (on the first 200.000 dwellings)

## National public subsidy

- From 45% to 60% of the total cost of works
- Social and technical support by professionals for carrying out the works needed

## EEC contribution to finance Living Better program

- About 10% of the cost of the program
- Inclusive amount of EEC by household function of cost of works and climatic zone

## Programm review and assessment - 2015

- o 45% of the beneficiary households live below the poverty line
- o  $\frac{3}{4}$  financed projects involve a range of energy savings
  - mainly two types of combined works (insulating and heating system replacement)
- o Energy switched for 1 household out of 4
  - With the choice : wood 37%, électricity : 27%, gaz 27%
- o 6 households out of 10 were suffering from cold before the work
- o Among them 8 households out of 10 no longer suffer from cold in winter
  - As a result of the work
- o 94% of owners are satisfied with the technical and social support they received
- o 83% of households would not have undertaken the work without the program's aid

# Habiter Mieux Anah Program



## Learning curve between 5 and 10 years

- We have experimented our knowledge since 2008
- Starting phase in 2011 – 2012 has been slow (with less than 30% of the objectives achieved)
- The program was boosted in 2013, with greater support and expanding of the target population
- We are now learning how to improve energy efficiency in private collective buildings

## HM program helps to achieve more efficient commercial relationships

- Craftsmen have to speak with social and technical advisers
- Heating and Insulation Craftsmen have to work together
- Wholesalers and craftsmen may deal with local authorities to provide promotion of the program



**French National Agency for Housing**

