

Monitoring & Verification on the Energy Companies Obligation (ECO)

Paris

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ofgem

- On-site inspections of ECO measures
 - Independent 3rd party, commissioned by supplier
 - Agent reports to supplier, supplier reports to Ofgem
 - List of questions provided by Ofgem
- Random sample of 5% of measures delivered, but targeted by
 - Measure type (at least 5% of each measure type)
 - Installer (at least 3% of each installer)
- Exceptions for small sets of measures (<100)

- Supplier must repair/rescore failed measures
- Additional monitoring for installers with fail rate of >10%
 - Same mechanism as standard monitoring
 - Sample size dictated by fail rate
- Additional assurances for sustained high fail rate
 - Root cause analysis
 - Improvement plan

- ECO1 final report:
 - 100,000 measures inspected
 - 15,000 measures failed, of which 2,448 measures rejected
- ECO2 quarterly reports:
 - 114,513 inspections
 - 7,016 measures failed
 - 118,000 measures placed on pathways (97,000 now resolved)

- Pathways to compliance
 - Coverage of 95% that is not inspected
 - Targeted assurances
- Separating score and technical monitoring
 - Recognise different drivers and different actions
- Update monitoring questionnaire
 - Evolution of technical requirements
 - Changes in scoring methodology
- Update and extend guidance

- Stakeholder support for changes
- Small installers
- Getting access to properties
- Data quality
- Being seen as the installation industry regulator
- Interaction with other quality assurance regimes

Useful links

- [ECO2t guidance](#)
- [ECO2t Monitoring guidance](#)
- [ECO Public reports](#)
- [Energy efficiency statistics \(BEIS\)](#)
- [ECO Newsletter](#)

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